Case Study

Streamlining Textbook Procurement and Distribution (Eastern Cape, South Africa)



Client:

Provincial education department

Challenge:

Chronic textbook shortages, corruption allegations in procurement.

Our Approach:

- Implemented transparent, centralized procurement platform.
- Introduced barcode tracking from warehouse to classroom.
- Established accountability protocols at each handover point.

Outcome:

- 98% of students received textbooks at start of school year (previously 70%).
- Procurement fraud incidents decreased by 90%.
- Cited as a model by national education reform committees.

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